

Office of the Chief Medical Officer of Health

COVID-19 Signage Questions for Businesses and Organizations

Version 7 – January 18, 2022

This screening tool provides advice, recommendations and instructions issued by the Office of the Chief Medical Officer of Health in accordance with subsection 2(3), Schedule 1 of [O. Reg. 263/20: Rules for Areas in Step 2](#) made under the [Reopening Ontario \(A Flexible Response to COVID-19\) Act, 2020](#) (ROA) (hereby referred to as O. Reg. 263/20).

Under O. Reg. 263/20, the person responsible for a business or organization that is open must operate that business or organization in compliance with the advice, recommendations and instructions issued by the Office of the Chief Medical Officer of Health or another public health official on screening individuals. This applies whether or not the individuals are fully vaccinated¹.

This requirement includes posting signs at all entrances to the premises of the business or organization in a conspicuous location visible to the public that inform individuals on how to screen themselves for COVID-19 prior to entering the premises.

The questions and instructions in this document should be used by businesses and organizations that are open to develop signs to meet the requirement to post such signs at all entrances to the premises of the business or organization.

These questions and instruction can be adapted to meet the communication needs of people with learning, developmental or cognitive disabilities. Certain businesses and organizations are required to actively screen patrons. Please refer to [COVID-19 Screening Tool for Businesses and Organizations \(Screening Patrons\)](#).

Businesses and organizations that are open are required to actively screen every person who works at the business or organization before they enter the premises of the business or organization. Please refer to [COVID-19 Screening Tool for Businesses and Organizations \(Screening Workers\)](#).

The information in this document is not to be used as a clinical assessment tool or intended to take the place of medical advice, diagnosis, treatment or legal advice. In the

¹ For the purposes of this document, please refer to the Ministry of Health's [COVID-19 Fully Vaccinated Status in Ontario](#) document for the definition of "fully vaccinated" where applicable in this document.

event of any conflict between this document and any applicable legislation, or orders or directives issued by the Minister of Health or the Chief Medical Officer of Health, the legislation, order or directive prevails.

Anyone who is sick and has any symptom(s) of illness that are not listed in this screening tool, should stay home until their symptoms are improving for 24 hours and seek assessment from their health care provider if needed.

Questions

1. In the last 10 days have you experienced any of the symptoms below?

If you are **fully vaccinated** and not immune compromised and experienced the symptom(s) **over 5 days ago** and the symptoms have been improving for over 24 hours, select "No".

If you are **unvaccinated or immune compromised** and experienced the symptom(s) **over 10 days ago** and the symptom(s) have been improving for over 24 hours, select "No".

Symptoms should not be chronic or related to other known causes or conditions. The symptoms listed here are the symptoms most commonly associated with COVID-19. If you have these symptoms, you should isolate and seek the advice of your health care provider or Telehealth Ontario ([1-866-797-0000](tel:1-866-797-0000)) to get advice or an assessment.

<ul style="list-style-type: none"> • fever and/or chills • cough or barking cough (croup) • shortness of breath • decrease or loss of smell or taste <p>Two or more of:</p> <ul style="list-style-type: none"> • fatigue • muscle aches/joint pain • nausea/vomiting, and/or diarrhea • sore throat • runny or stuffy/congested nose • headache 	<p>If you received a COVID-19 and/or flu vaccination in the last 48 hours and are experiencing only mild fatigue, muscle aches and/or joint pain that only began after vaccination, select "No."</p>
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2. Has a doctor, health care provider, or public health unit told you that you should currently be isolating (staying at home)?

This can be because of an outbreak or contact tracing.

3. Do any of the following apply?

- **You live with someone who is currently isolating because of a positive COVID-19 test**
- **You live with someone who is currently isolating because of COVID-19 symptoms**
- **You live with someone who is waiting for COVID-19 test results**
- **In the last 10 days, you have you been identified as a “close contact” of someone who currently has COVID-19 AND you are not fully vaccinated[†] or you are immune compromised**

If you answer YES to any one of the questions above, PLEASE DO NOT enter this location AND contact either your health care provider or Telehealth Ontario ([1-866-797-0000](tel:1-866-797-0000)) to get advice or an assessment, including if you need a COVID-19 test (if eligible).

For more information, including exceptions to above questions, please see the patron screening tool.

[†] For the purposes of this document, please refer to the Ministry of Health's [COVID-19 Fully Vaccinated Status in Ontario](#) document for the definition of “fully vaccinated” where applicable in this document.